

Useful information - XRF

Terms & Conditions

Quotations should be read in conjunction with our [General Terms and Conditions](#).

Working with XRF

You are required to read, sign and return the attached [XRF Analyser Check Sheet](#) relating to the safe use of the equipment. Please also read the following [XRF Risk Assessment document](#).

HSE registration

If you haven't already, you need to register with the HSE to notify them that you'll be working with radiation. Please read [Ionising Radiations Regulations 2017](#) for more details.

XRF modes

The following modes are available; Soil Analysis, PMI, Alloy Analysis, Lead in Paint, Mining, Precious Metals and RoHS. When confirming your order we'll need to know which mode(s) are required for your application.

Damage Loss Waiver (DLW)

If your insurance doesn't cover rented equipment, we offer a Damager Loss Waiver (DLW) programme. In the event of damage to or loss of equipment, DLW reduces your financial liability to whichever is cheaper of either;

- 20% of the value of a replacement unit, or
- the cost of repairs to rectify any damage

The cost of DLW is 20% of the total rental charges on your hire contract.

Payment options for new customers

Customers can pay either via credit card by phone, or by setting up a credit account. To apply for a credit account, please complete and return this [application form](#) (please note it can take up to 3 working days to set up a credit account).

To pay with a credit card please call the office on +44 (0) 1462 679 020. Please note you'll be asked for the following information:

- Type (Visa, MasterCard)
- Cardholder name (as it appears on the card)
- Card number
- Expiry date
- Address that the credit card is registered to

Hire dates

Equipment goes on hire the day it is delivered. Equipment is off hired the day it is returned unless it's returned **before 10:30am** in which case it will be off hired on the previous day.

Collections

We offer a collection service. Please call **before 11:30am** on the day the collection is required. Please note collections cannot be pre-booked. Equipment is off hired the day it is collected.

Do you bill 7 days a week?

Yes. All equipment is chargeable on a daily rate, 7 days per week. (unless negotiated)

Useful information

Why does my quotation have a day rate and a week rate?

For some equipment we offer a day rate and a week rate. The week rate is based on a 4 day working week. This is to ensure our rates are competitive for customers and also supports minimum hire periods.

What does "Anticipated Total" mean on my quotation?

The anticipated total is the estimated invoice total based on the hire dates (daily or weekly) provided. If the duration or quantity of equipment changes this figure would also change.

What is a minimum hire period?

Minimum hire periods are applied to selected products. The minimum hire period would refer the minimum length of time the unit has to be on hire.